

Councillor Louisa Woodley

**Cabinet Member for Families,
Health & Social Care**

January 2017

Successes

- Transforming Adult Social Care
- Gateway
- Public Health
- Go-On Croydon
- Delivery of equipment service
- Outcomes Based Commissioning for over 65s

Transforming adult social care (TRASC)



Essential to reducing cost pressures through better demand management, effective commissioning and promoting independence at every opportunity.

Benefits

better access to advice, information

support through re-ablement

more choice and control

more support to live independently

Gateway

Getting recognised

- Second place at Andy Ludlow 2016 / shortlisted for LGC Awards 2017

Temporary accommodation / emergency accommodation

- Loss of private sector accommodation
- Multi-assessment prevention response
- 25% of clients prevented from statutory homelessness
- Home from Home scheme prevented 50 people going to temporary accommodation

Expanding the service

- Community Connect
- Croydon Enablement and Support Triage Service (CREST)



Public Health

Smoking cessation

- Second year of substantial increase for people who have stopped smoking

Just Be

- Digital behaviour change platform, provides lifestyle information, interventions and advice
- Interactive central hub, with support on issues such as weight management, alcohol-harm reduction, physical activity, mental health and well-being, smoking and sexual health



Obesity

- Food Flagship Programme – transforming the food environment; working with schools, food businesses and community organisations



Go On Croydon

Year-long council led project to make sure everyone in our borough has Basic Digital Skills

- Recycled computer equipment now in community centres
- Developing local digital champions / computer clubs

Go On has supported the development of digital skills amongst older people including:

- Age UK's Digital Zone offers
- Sheltered housing workshops
- Go Back to College IT workshops



Assistive technology:

- Sentab and Vizbuzz



Delivery of equipment service

A vital service to vulnerable residents of Croydon and surrounding areas.

- Supplying 30,000 pieces of equipment each year
- meeting all our customer performance and assurance indicators
- Five-year business plan
- Strong partnerships with other local authorities
- Economies of scale through procurement purchasing power
- 30% saving from suppliers on equipment
- Significant potential to grow, be profitable and bring benefit to Croydon, whilst providing an excellent service to Croydon



Outcomes Based Commissioning 65+ (OBC)

Croydon Alliance for Over 65s

- Transformational arrangement, integrating health and social care for over 65s from Apr 17
- £223m per year, £44m for social care (2017/18)

New Models of Care

1. Multidisciplinary Community Hub
2. My Life Plan
3. Personal Independence Co-ordinators
4. Point of Access and Information
5. Living Independent For Everyone

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**Croydon Clinical
Commissioning Group**

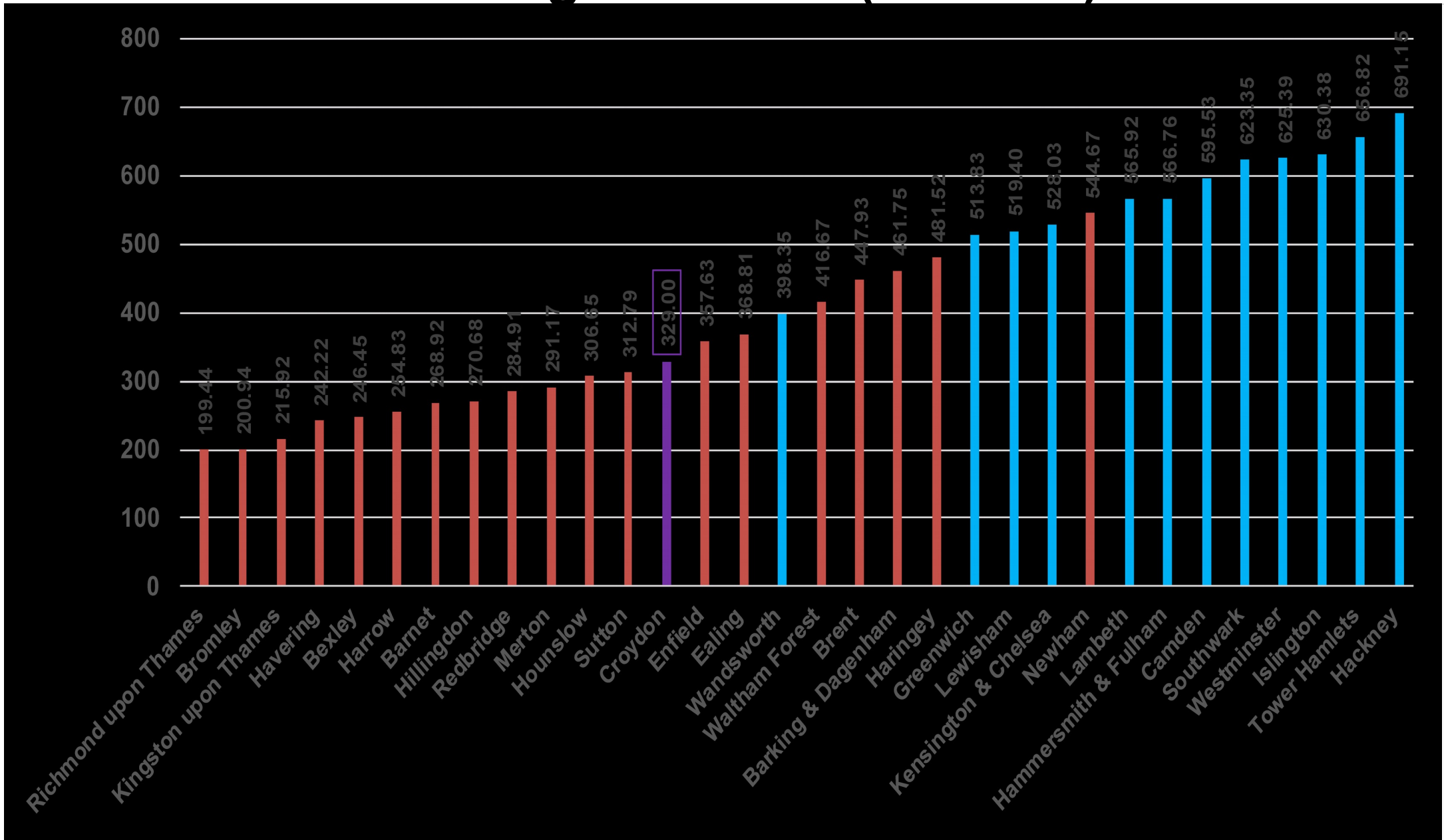
Croydon Health Services **NHS**
NHS Trust

South London and Maudsley **NHS**
NHS Foundation Trust



Budget and demand

Funding Per Head (London)



Based on Authorities core spending power/population

Croydon Funding Per head £329.00

Budget and demand

Expected demand pressures impact £8.3m from 2017 - 21

General Fund	12/13	13/14	14/15	15/16	16/17
Budget	£117.304	£112.909	£104.875	£102.420	£105.751
Outturn	£118.987	£117.003	£109.379	£105.751	£108.542
Overspend	£1.683	£4.094	£4.504	£3.331	£2.791 <i>forecast</i>

Key demand indicators for the service, December 2016 Six month percentage change shown in brackets		
Care packages – planned hours, OP,PD, LD	83,379	(+9%)
Placements – residential & nursing, OP,PD, LD	674	(-4%)
No. of contacts / referrals	941	(-0.2%)
No. of new social care assessments	642	(+79%)

Population change	2016	2030	Increase
0-24	122,698	133,992	9.20%
25-64	210,930	223,134	5.79%
65+	49,780	71,488	43.61%

People aged 65 and over predicted to have dementia	2014	2015	2020	2025	2030
Croydon	3,341	3,463	3,914	4,536	5,417

Mental health review

Significant local and national challenges in adult mental health services

- growing demand
- over-reliance on inpatient provision
- challenging financial environment; and
- need for greater integration



Review of Croydon's five-year Mental Health Strategy - 2014/19

- particular focus on the experience of, and outcomes for, BAME communities.
- reference group with multi agency membership
- Report due Spring 2017